

ABSTRACT

[0053] A package to be shipped to a user is diverted to a new delivery location upon receipt of a redirection request for the package from the user. The redirection request specifies a package identifier for the package and the new delivery location, which are transmitted to the entity responsible for the package, such as a vendor or a distribution network. The redirection request may be received in response to a delivery notification that is transmitted to the user upon request or on a periodic basis. In another aspect, when the new delivery location is a secure delivery location, an authentication code to release the package from the secure delivery location is generated and associated with the package. The authentication code is transmitted to the user and also to the secure delivery location.